

WELCOME TO RHYNE AND SON!

We're so happy to have you as part of the Rhyme and Son family! Since 1964 we have helped small businesses in 49 of the 50 states grow. We look forward to getting to know you and guarantee you've found your new favorite supplier!

Rhyme and Son is here to help your business succeed! Check out some of our free resources and frequently asked questions below. For any questions you may have, please contact us at **706.935.2576** or **info@rhymeandson.com**. Thanks folks!

FREE ONLINE RESOURCES:

CONTAINER CALENDAR

- Found on the main menu on our website.
- Stay updated on the status of all containers.
- We can provide catalogs showing product images, prices, and descriptions.
- **Place backorders to be the first to receive new products!**

PRIVATE FACEBOOK GROUP

- Get updates on arriving containers.
- Watch Facebook LIVE videos answering questions and sharing updates.
- See special holiday hours.
- **Connect with us quickly for any questions you may have!**

FREQUENTLY ASKED QUESTIONS:

Q: IS ALL OF YOUR INVENTORY ON THE WEBSITE?

A: Most of our products are listed on our website. The only pieces that aren't online are unique antiques or some furniture we have not gotten pictures of yet. *We also have some warehouse-only exclusives so be sure to stop by for the full Rhyme and Son experience!*

Q: WHAT IS THE PROCESS TO SHIP AN ORDER?

A: Add the items you need to your cart, choose your desired shipping method and check out! You will then need to confirm your shipping/billing information and add any additional information (lift gate, commercial/residential address, etc.). *UPS orders are typically shipped within a week and skid (freight) orders are normally ready in 5-7 business days.*

Q: ARE THE PRICES ONLINE RETAIL OR WHOLESALE?

A: All of our items are marked with wholesale pricing. *We also offer a 10% warehouse-only discount for any invoice that totals over \$1,500.*

Q: CAN I PLACE AN ORDER FOR PICK UP ONLINE?

A: Yes, absolutely! Simply add the items you want to pick up to your cart and check out. You will be prompted with a few questions and can confirm your desired pick up date. Pick up orders are combined with anything shopped on site so you can apply the discount to all of your items. *We only require payment when the order is picked up.*

Q: DO YOU HAVE ORDER MINIMUMS?

A: *We have no first order minimums or in-warehouse purchases.* We do have recommended shipping minimums, which help offset the shipping percentage.

Q: WHAT CAN I EXPECT WHEN SHOPPING IN PERSON?

A: When you arrive to our warehouse, *come to the main building and check in at the sales counter.* From there, we'll give you a walk-through of what to expect. After finding everything you need, you will check out and we will assign you a "lead loader" who will make sure you leave with everything you purchased.